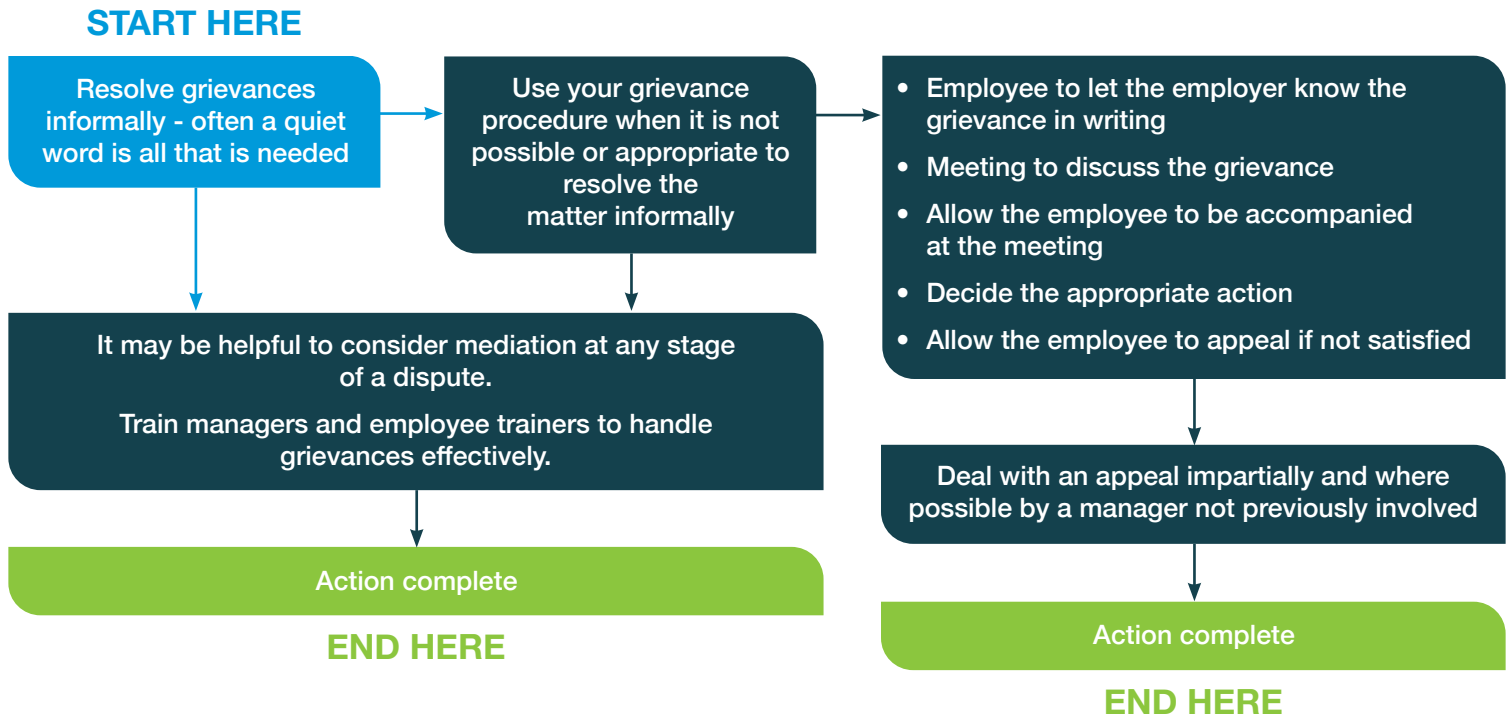


Handling grievances

Always follow the ACAS Code of Practice* on disciplinary and grievance procedures www.acas.org.uk/acas-guide-to-discipline-and-grievances-at-work. It may be useful to consider mediation at any stage.



*Employers must follow a full and fair procedure in line with the Acas Code for any discipline or grievance case. The procedure an employer follows and an employee's actions will be taken into account if the case reaches an employment tribunal. The Acas Code mainly applies to anyone legally classed as an employee. To help working relationships, employers might want to use the same procedure for workers. Employers can use the Acas Code alongside Discipline and grievances at work: the Acas guide.

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