

SMARTHORT

Imperial College London



Global Consumer and Food Industry Trends: Challenges & Opportunities for UK Growers

Dr. David Hughes

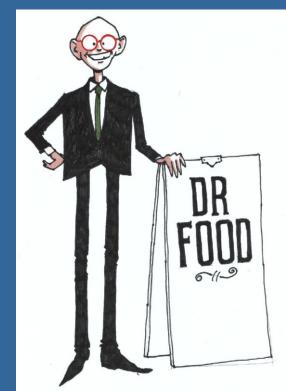
Emeritus Professor of Food Marketing

SMARTHORT 2019

Crowne Plaza Hotel, Stratford-upon-Avon, UK Wednesday, March 6th, 2019



www.supermarketsinyourpocket.com







PepsiCo shakes up executive team to support "growth March 4th, 2019 agenda"

PepsiCo posts flat sales, plans to cut jobs

PepsiCo North America CEO Al Carey to retire

Kraft Heinz share price plunges as SEC probe and losses spook Wall Street February 22nd, 2019

An accident with the ketchup

Kraft Heinz and its investors taste the food industry's woes



Consumer goods giant Kraft Heinz's share price plunged almost 30 per cent this evening as a probe from US investigators and widening quarterly losses spooked investors.



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Solid start: Chr. Hansen Health & Nutrition growth driven by probiotics for infant formula



EBIT for 2018/19 26.3 per cent Up 0.9 per cent from Previous Year. "Big Food" typically Earn EBITs in the Mid- to High-Teens



Colorful potato source: Chr. Hansen unveils carmine alternative source,



19 Feb 2019 --- Danish-headquartered bioscience company <u>Chr.</u>

<u>Hansen</u> has commercialized a new vegetable variety – the Hansen sweet potato *Ipomoea batatas* – using traditional breeding methods to create a long-sought after vibrant, natural red alternative to carmine. The potato is the result of a decade-long breeding program at the company.

FOOD CULTURES & ENZYMES

NATURAL COLORS

PLANT HEALTH

ANIMAL HEALTH

PROBIOTIC SUPPLEMENTS & INFANT FORMULA

Givaudan Kitchen Ingredients Meeting consumer demand for clear and clean labels



It almost goes without saying that consumers have created a wave of change in the traditional product development paradigm. Today it's all about natural, recognisable ingredients, clear labels and transparency. And don't forget great taste.

Givaudan Kitchen Ingredients can help you offer the best of all worlds: great tasting, natural products made with ingredients that keep your label simple and short... and your consumers happy.

We've been at this a while; in fact we've been making naturals for over 100 years. Our current portfolio is a

combination of knowledge, and

strategic acquis Herbs, spices, c poultry are just Givaudan, your



EBITDA Regularly 20+% One of the Food Industry's **High Performers**





From your favourite drink to your daily meal, from prestige perfumes to cosmetics and laundry care, we create flavours and fragrances that delight consumers all over the world



We're At 7.8 bn. NOW and Adding 2 bn. by 2050

World Population Source: UN 10,000,000 9,000,000 8,000,000 Africa 7,000,000 Asia (ex Japan+China) 6,000,000 China Japan 5,000,000 Oceania 4,000,000 Europe Latin America 3,000,000 ■ North America 2,000,000 1,000,000



2010

2020

2030

2040

2050

2000

1960

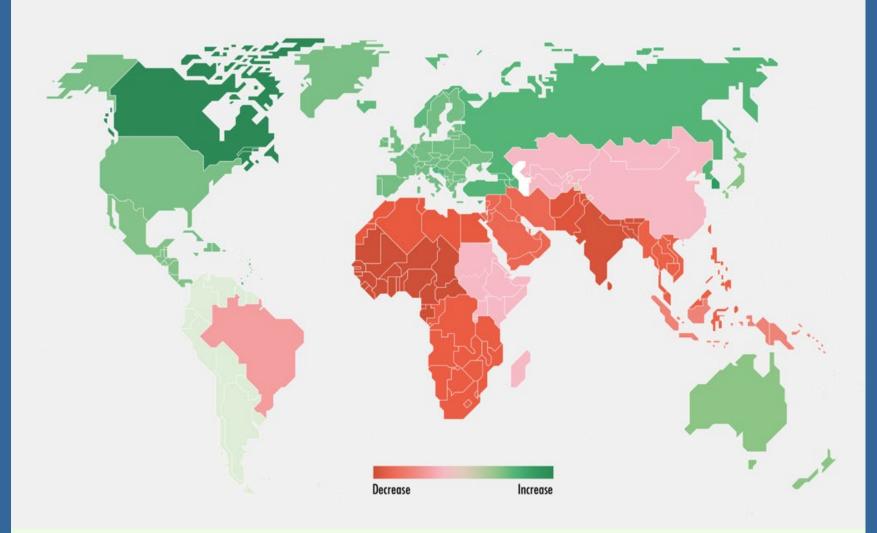
1970

1980

1990



CHANGES IN AGRICULTURAL PRODUCTION IN 2050: CLIMATE CHANGE RELATIVE TO THE BASELINE





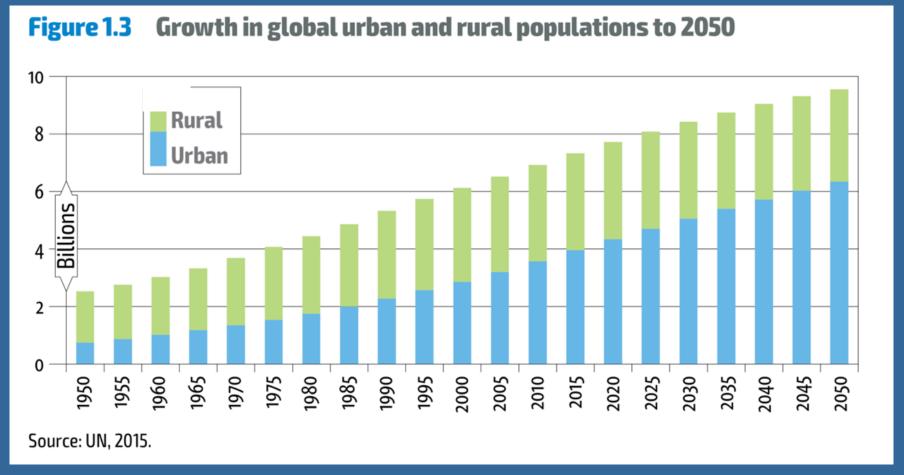


Dr. Food @ProfDavidHughes

Climate change-induced declines in agricultural production forecasted for Africa & much of Asia by 2050 (FAO). Hmmm, those are the same regions which will see the lion's share of the anticipated 2 bn. extra people in our world by then! Good news for some big commodity exporters.



Urban Consumers Increasing from 4 to 6 Billion Over the Next 30 Years: With Smaller Households, Higher Incomes, Changing Diets



Focus Shifts from Countries (195) to Mega-Cities (say, 600)









Square Roots is an urban farming accelerator.

We're powered by human ingenuity, technology, and a love for local, real food.

We build urban campuses of vertical farms.

Our farms squeeze the equivalent of a two acre field into a shipping container and grow GMO-free greens.

CLEAN RELIABLE FARMTECH





Welcome to the Jones Food Company. We are committed to growing locally so that fresh produce can be delivered from harvest to plate in minimal time. We grow using cutting edge commercial hydroponics to produce crops in a fully controlled environment monitored consistently 365 days a year ideal for food production as well as growing high quality pharmaceutical and cosmetic ingredients. By adopting our growing techniques, we dramatically reduce our environmental impact.



Look Out for Substantial Growth in Urban Farming. Cities Seeking Greater Reliance on Very Local Supplies of Food, Water, Energy: Self-Sufficiency Becoming "En Vogue"!

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Chinese Cities with the Purchasing Powers of Countries!

Rank \$	Chinese City	⇒ City GDP (2015, PPP, in billions)	Comparable Country
#1	Shanghai	\$810	Philippines
#2	Beijing	\$664	U.A.E.
#3	Guangzhou	\$524	Switzerland
#4	Shenzhen	\$491	Sweden
#5	Tianjin	\$478	Romania
#6	Suzhou	\$440	Austria
#7	Chongqing	\$425	Chile
#8	Hong Kong	\$414	Peru
#9	Wuhan	\$324	Israel
#10	Chengdu	\$306	Norway



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Thanks to data, Spicy Snickers really satisfies Chinese Consumers October, 2018



Mars Works with Alibaba Shopper Data Specialists To Launch Quickly & Successfully Spicy Snickers





That's £24/kg. RSP

Beijing Very Ordinary Supermarket



★;

That's £1.80 per 125 grm. RSP

In Asia, In General, and China in Particular, Health Attributes of Food Products have Substantial Resonance with Consumers of All Ages

NZ\$368 NZ\$152 NZ\$289 NZ\$357 NZ\$130 NZ\$268 NZ\$139 NZ\$190 NZ\$289 NZ\$307 Average value per gifting occasion NZ\$144 NZ\$174 *NZ\$1 = 4.29RMB as at Dec 7, 2015 NZ\$213 NZ\$295 NZ\$149 NZ\$155 INNER CIRCLE NZ\$272 NZ\$282 OUTER CIRCLE

Food Gifting in China & Across Asia











The Super Premium Gift Market for Food In Asia Sometimes Defies Understanding!





The Lesser Known "Great Cabbage Wall of China"

(Wholesale Market, Changsha Hunan Province, China)



Today's International Menu Includes

Underlining the Interest in International Cuisines

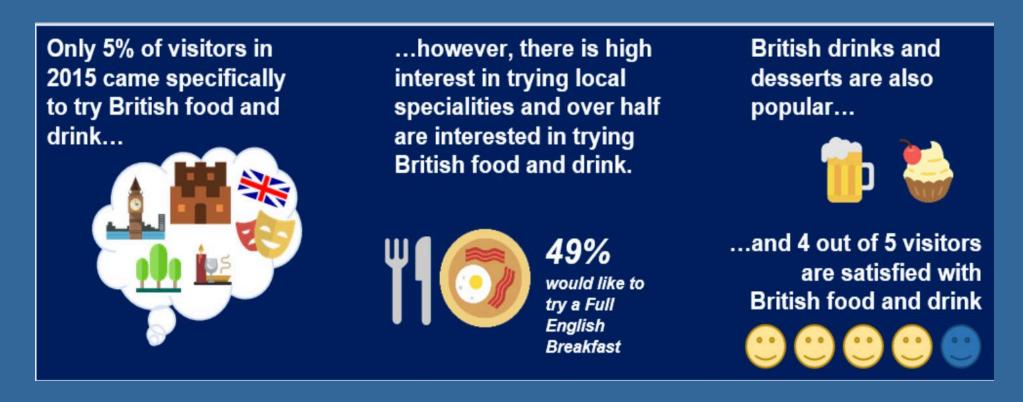


Global Food Becoming Westernised or Asianised?!

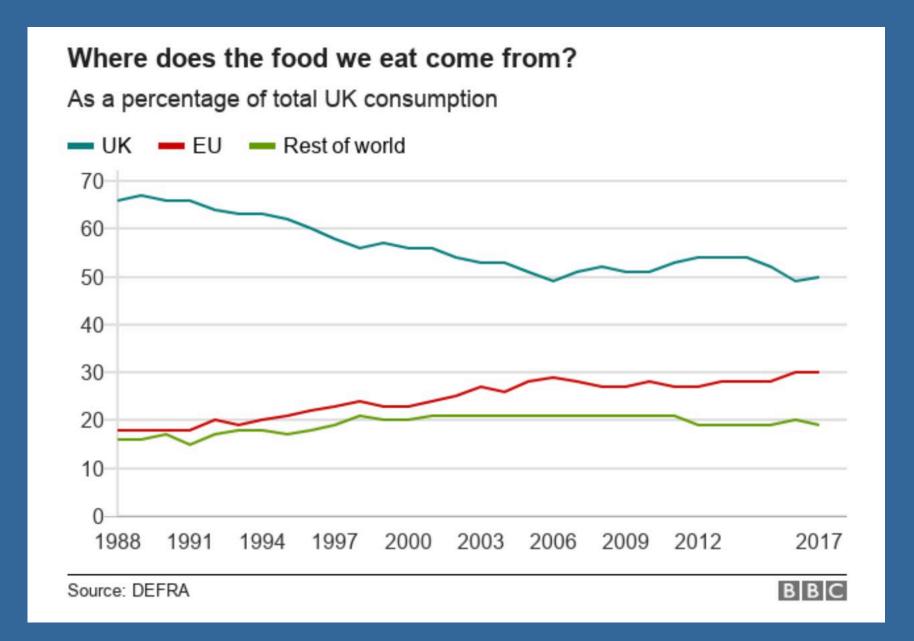


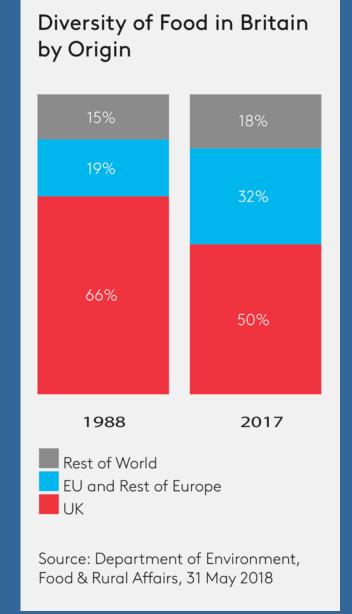
We Don't Have the Special Food Aura of Italy or France. Outside the UK, "Let's Go Out for a British" is Rarely Heard!





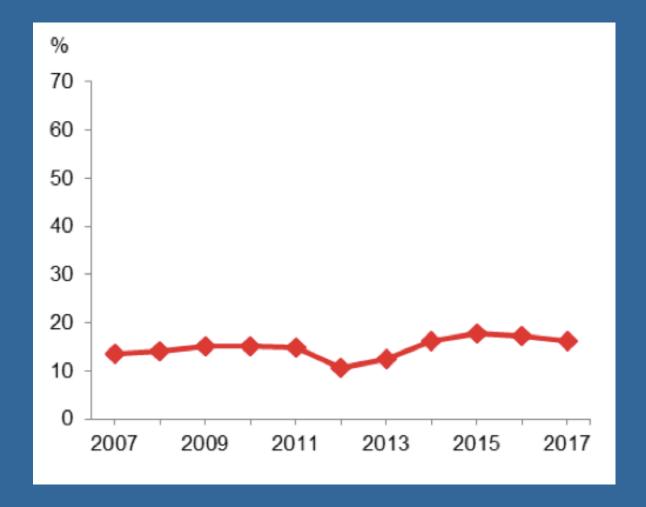
Italian/Indian/Chinese/Thai/Mexican Popular Across the UK



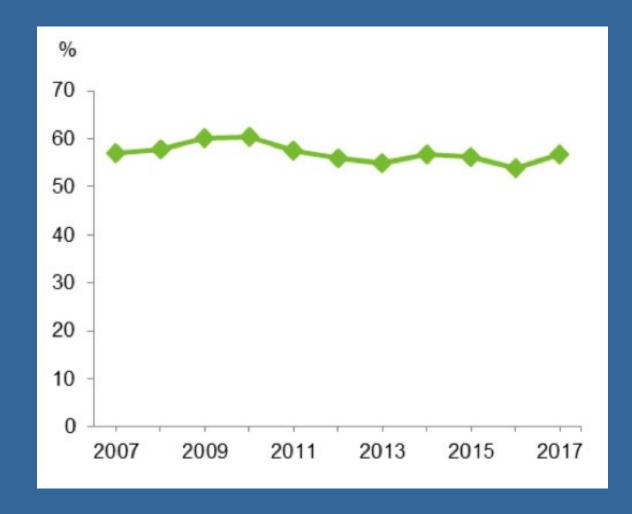




UK Self-Sufficiency in Fruit



UK Self-Sufficiency in Vegetables



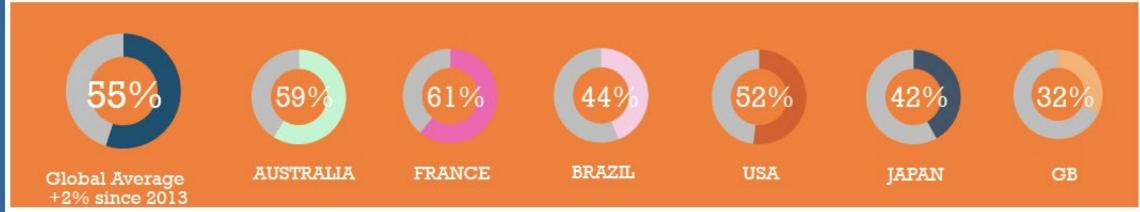




Importance of buying only locally grown or produced goods

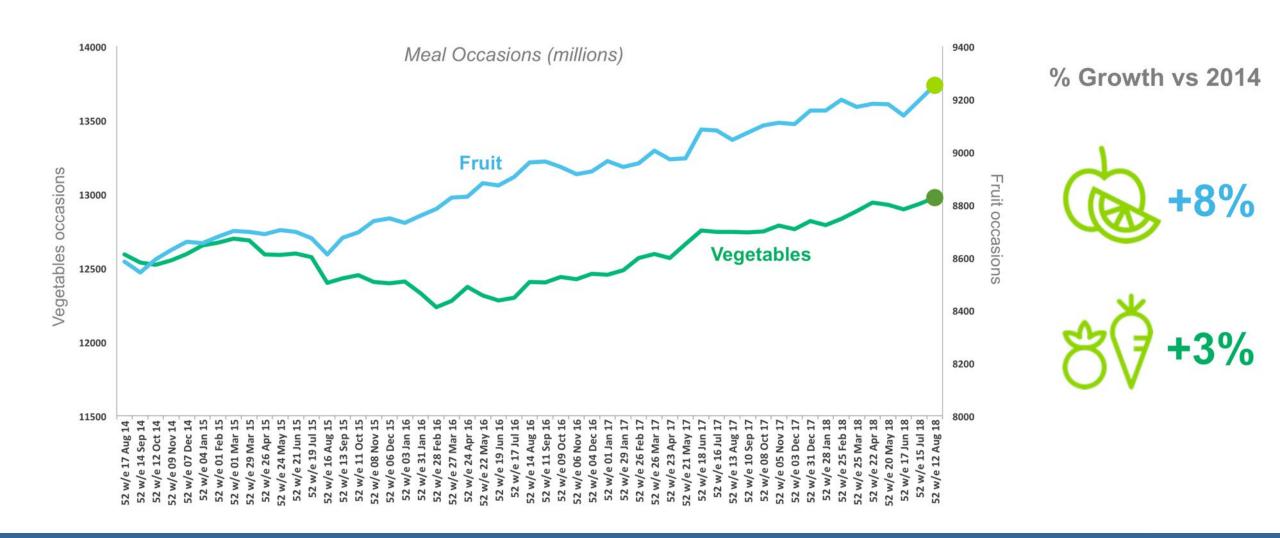
(% extremely/very important)







We are eating fruit and vegetables on more occasions than we were 5 years ago....





The over 65s

Millennials



The only consumers eating fruit less frequently than 5 years ago

They account for nearly 30% of all fruit occasions. How do we re-engage these consumers?

Account for over half the additional fruit occasions over the past 5 years

They are the only consumers eating more fruit across breakfast, lunch and evening meals

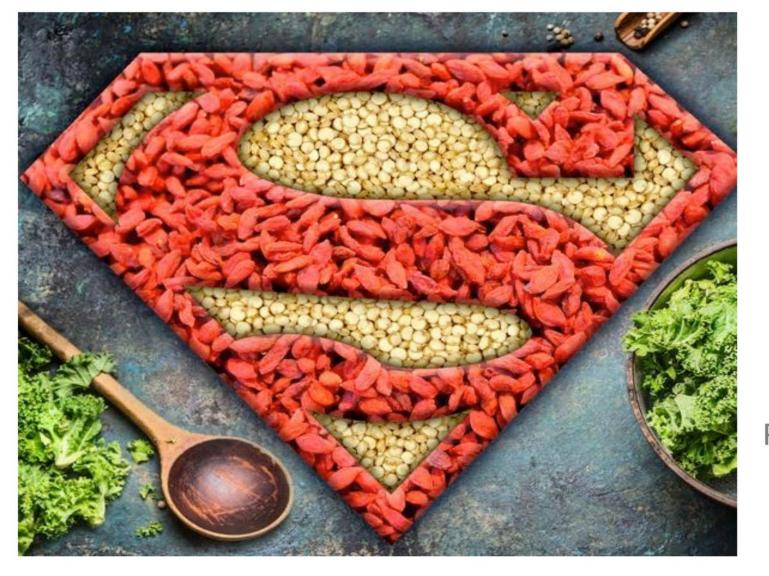
Breakfast has been the driving force being the rise in fruit consumption. 80% of the category growth is coming at this one occasion.

This is an additional 550m occasions over 5 years!



Kantar Worldpanel Usage | Fruit | Breakfast | 52 w/e Aug 2018 vs Aug 2014





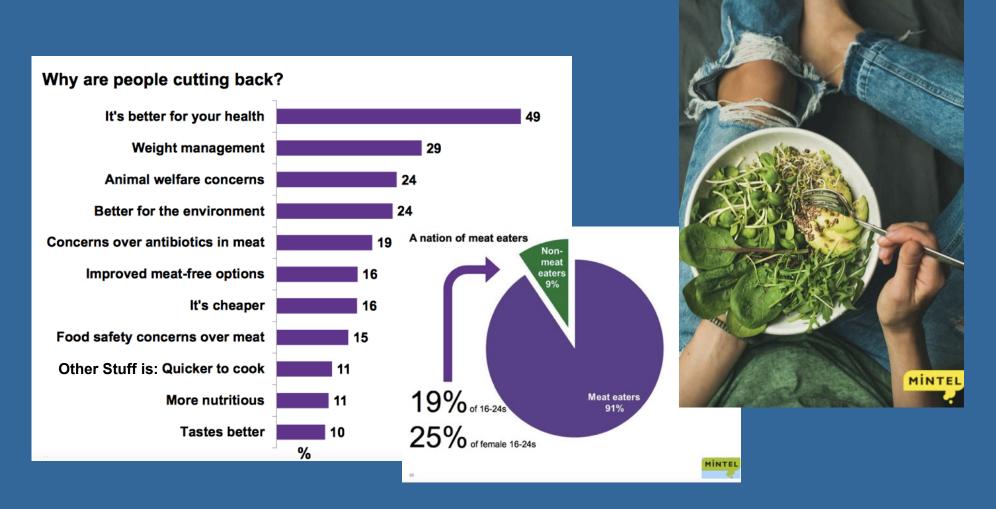
Following trends...

Avocado +146%
Ginger +131%
Kale +87%
Spinach +62%
Berries & Currents +32%
Garlic +20%

Positive press and campaigns can have a significant impact on your category



Rise of The Flexitarian in High Income Countries



BUT, When Eating Less Want to Eat Better!







It's Cool NOT Wussy
For Men to be Concerned
About Their Health and
About Their Looks!







Flexitarian French!





Veggieburgers Adorn Italian Supermarket Shelves





The Beyond Burger to hit UK shelves today

November 12th, 2018



McDonald's joins the Veganuary craze by offering its first ever vegetarian Happy Meal for children January 3rd, 2019

- The new Happy Meal features a breaded red pesto goujon wrap instead of meat
- A similar wrap will also be available on the adult menu as a Spicy Veggie Wrap
- The meals were created with the help of campaign group the Vegetarian Society







MARKS & SPENCER LAUNCHES VEGAN HEART 'BEET' BURGERS FOR VALENTINE'S DAY

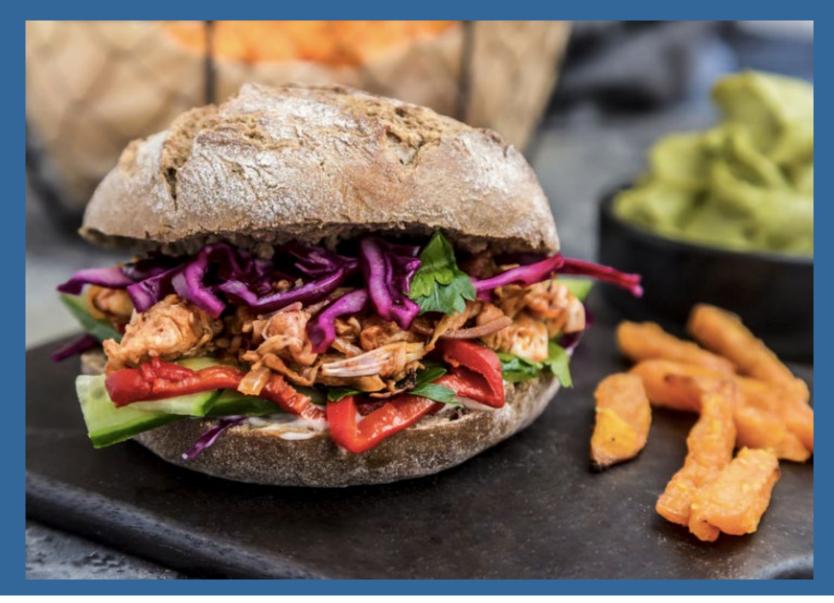


Jack Fruit Burger: It's About Taste, Appearance and Story NOT About Being Meat-Free!

















UK: "Wicked" chef creates plant-based dishes for new Tesco meal range





It's Much Easier and More Exciting to be a Vegetarian In the UK NOW than in the 1970s!

Tesco doubles Wicked Kitchen range to include 26 brand new vegan products October, 2018



Unilever buys meat-free food company The Vegetarian Butcher December 19th, 2018

Acquisition of Dutch brand highlights scramble to tap into meat substitutes market



▲ Tofu turkey is on the table for this Christmas, just one ingredient of a surge in the meat alternatives market. Photograph: Alamy Stock Photo

<u>Unilever</u> is buying the meat-substitute company <u>The Vegetarian Butcher</u> as it looks to cash in on the growing number of consumers turning their backs on meat.



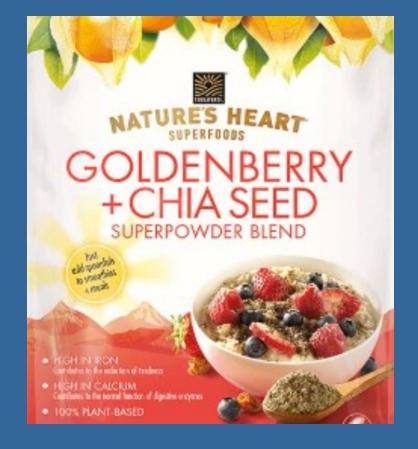


Nestlé will launch plant-based Incredible Burger this spring



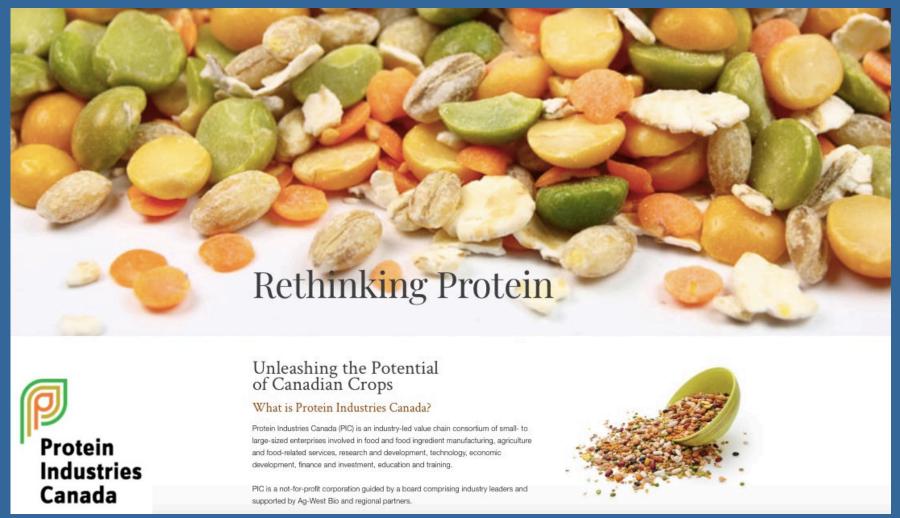






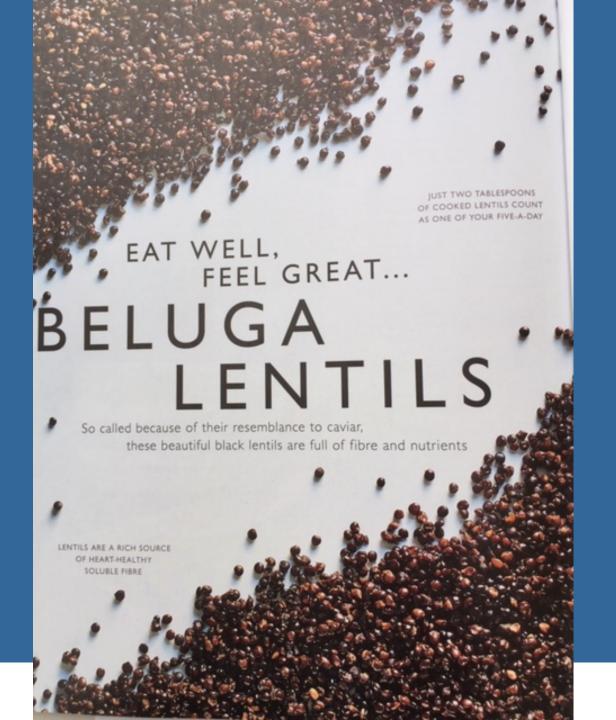
Prairie Provinces Gear Up for Surging Demand for Plant-Based Proteins







Big Ag turns to peas to meet soaring global protein demand





Piccolo Organic Baby Pasta with Vegetable and Kale Pesto for Babies from Around 10 Months (UK). Organic baby pasta with vegetable, kale pesto and a dash of extra virgin olive oil, for babies from around 10 months. Yummy pasta pieces made from pea flour. Mediterranean goodness. Mix and go, exploring texture. Organic.

Entrepreneurs: Piccolo is the baby-food maker that's ethical and growing up fast







And, Then There's The Business of Cannabis*!





Uruguay, Canada, Then, USA, The Netherlands and Another 18 Countries En Route to Legalisation of Cannabis. It'll be Bigger Than Ben-Hur!







Tilray buys hemp food maker Manitoba Harvest for \$318m March 1st, 2019





Canadian cannabis producer Tilray has completed a CAD 419 million (\$318.1 million) deal to acquire Manitoba Harvest, the world's largest hemp food manufacturer, from Compass Group Diversified Holdings.

Tilray will issue an additional CAD 49 million (\$37.2 million) in shares based on Manitoba Harvest achieving certain performance milestones in 2019. As part of the deal, Manitoba will operate as a wholly-owned subsidiary of Tilray.

Headquartered in Winnipeg, Canada, and founded in 1998, Manitoba sells products in more than 16,000 stores across the US and Canada.

Its portfolio includes a range of hemp-based granola, hemp-based protein powder and shelled hemp seeds. The firm plans to launch a line of wellness bars this summer.



Single-Person Households











25%

of the British grocery shopper population



- YOUNGER
- HIGHER AFFLUENCE
- 1000+ SOCIAL MEDIA FOLLOWERS
- ONLINE REVIEWERS
- EARLY TECH ADOPTERS
- ENGAGE IN FUTURE TRENDS







Social Media Accelerates the Exchange of Information Around the World Not Least on Food Trends and Between Gen. Z and Millennial Consumers



























Future shoppers

Timeoptimisers



The shopping experience will have to work harder so shoppers can optimise their time

Health conscious



Health and wellbeing will grow in importance with subtle differences owing to individual motivations

Individual



Shoppers will be open to a more personalised shopping experience, but only if there is a clear benefit with minimal effort.

Experimental



Shoppers will increasingly experiment with their shopping and meal preparation to broaden their repertoires.

Socially conscious



Shoppers will want to make sustainable and ethical choices, but only if other needs are also satisfied.



Snackified Eating

Traditional eating patterns built around three "square," structured meals a day has given way to modern eating styles. 50% of all eating occasions are now snacks.





Food-to-Go is the Fastest Growth Area in the UK Food & Beverage Market















Unilever Launch Nice By Nature Fruit Ice Lollies (exclusive to Tesco) March 11th, 2019





100% fruit ice lollies, no added sugar, one of your 5-a-Day Only 4 "pronounceable" ingredients, "Better-for-You" range

PepsiCo to Acquire the Fruit and Veggie Snack Maker Bare Foods



For PepsiCo, the purchase of Bare Foods is its latest effort to diversify its food and beverage portfolio and move toward the more natural, less-processed foods that are now in favor by increasingly health-conscious consumers.



Beware of a wolf in sheeps clothing...



Uhhh, it looks a lot like real fruit but it's just umm a lot more convenient!











Product Benefit Made Explicitly Clear!





super smoothies









Purchased November 2018





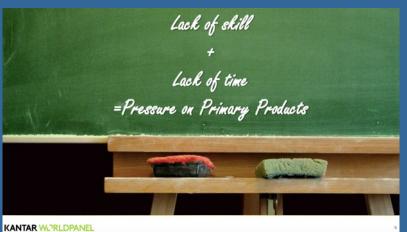
KANTAR WURLDPANEL

9

Ella's 'one handed' stir fry recipe









Ingredients

250g diced pork

2 tbsp hoisin marinade

220g pack stir fry vegetable medley

1 tbsp olive oil

1 tsp ginger and garlic paste

150g pack straight-to-wok ribbon rice noodles





"Eating Out In" with The £10 Meal Deal Dinner for Two. Food Retail Converges With Food Service







Which Dishes are Going Up and Which are Going Down?

Roast Dinners -7%



Casserole -10%



Soup -7%



Sausages -7%





Italian Food +7% Oriental Food +17%



Salads +20%



Vegetarian Dishes +8%



Powerful Global Consumer Trends





Key Trends

Increased focus on health δ product origin





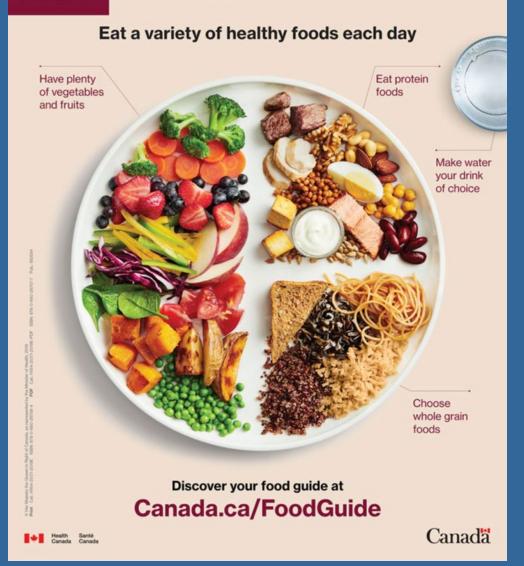
More convenience

More fresh & healthy

More personal

Canada's food guide

Eat well. Live well.





The Livestock & Meat Guys NOT Well-Pleased with Canada's New Food Guide!

Fruit & Vegetables to The Fore. If Only Consumers Took Any NOTICE of Government Exhortations on Diet!



Mexico's sugar tax leads to fall in consumption for second year running

Health experts are watching the progress of the tax to see if it will lower the rates of obesity-related diseases and type 2 diabetes



▲ More than 70% of the population of Mexico is overweight or obese. Photograph: Alamy

Sugar tax comes into effect



April 6th, 2018

UK collects £153.8m from sugar tax since its introduction in April

Nov. 26th

Watch Out for Increasing Government Regulation/Legislation to address the Global Obesity Crisis.

The Major Areas Under Threat:

- Fat
- Salt
- Sugar
- Alcohol
- Processed Meat (?)



Malaysia to introduce tax on sugary soft drinks and juices

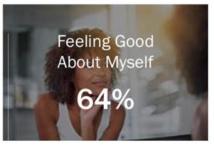
Sugar Taxes In The Americas: Brazil And Canada Most Likely To Follow Mexico's Lead

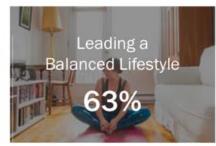
> n, 2018 Imperial College London

Food products will be tailored to personal priorities

Different lifestyle approaches to health and wellness...









... may lead to different personal nutrition needs and wants ... Digestive Health
Energy / Fuel
Muscle Building
Performance

Weight Control Hunger Control Skin / Beauty Anti-Aging Purity

Digestive Health

Stress Reduction

Sleep Enhancement

Heart Health
Disease Prevention
Allergen Free
Immunity Building

... and different solutions





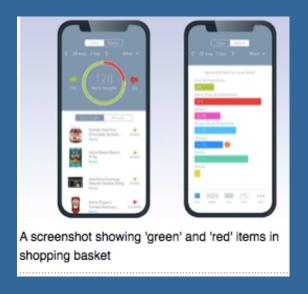








Professor Chris Tomazou's DNA Nudge device uses Smartphone technology to advise consumers whether particular food products are healthy for them or not.



DNA points Waitrose shoppers to healthy food September 2018



DNA test and phone app to 'nudge' Waitrose shoppers towards healthier food

The Number 1 Global Mega Consumer Trend is the Increasing Concern About The Health of the Family and The Health of the Planet. When Food Shopping, Drives Shoppers Towards "Mindful Choices"*





"What I Eat is Good for Me and My Family."
"I Feel Good About What I Eat."

And a Widespread View that Big Food, Big Business, Big Government are Part of the Problem NOT Part of the Solution

The "Blue Planet II Factor"

Suppliers, Retailers & Consumers Will Change Radically & Quickly Their Use of Plastic Packaging







EU proposes ban on straws and other single-use plastics May 28th, 2018

Royal Mail: Stop posting crisp packets without envelopes







PepsiCo UK Will be FORCED
To Change Crisp/Chip Packaging

In fact, it took 12 weeks before PepsiCo responded with a Recycling scheme!

Royal Mail has stepped into a row between campaigners and crisp makers Walkers - by urging people posting empty packets to put them in envelopes.

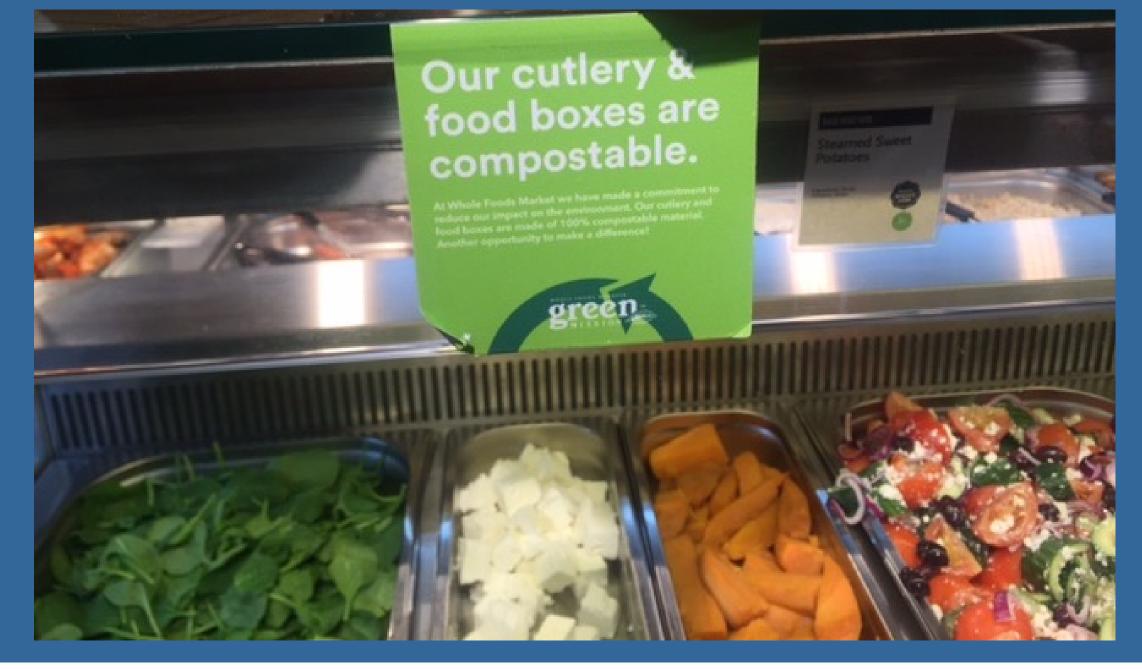
Campaigners asked people to post the non-recyclable plastic bags and "flood Walkers social media with pictures of us popping them in the post".

Royal Mail is obliged by law to deliver the bags to Walkers' freepost address.

But without envelopes they cannot go through machines and must be sorted by hand, causing delays.

Walkers launches recycling scheme after storm over crisp packets

December 10th, 2018



Guardian switches to potato starch wrapping January 12th, 2019



Guardian readers have been opening their weekend paper to find supplements wrapped in a compostable material made from potato starch.

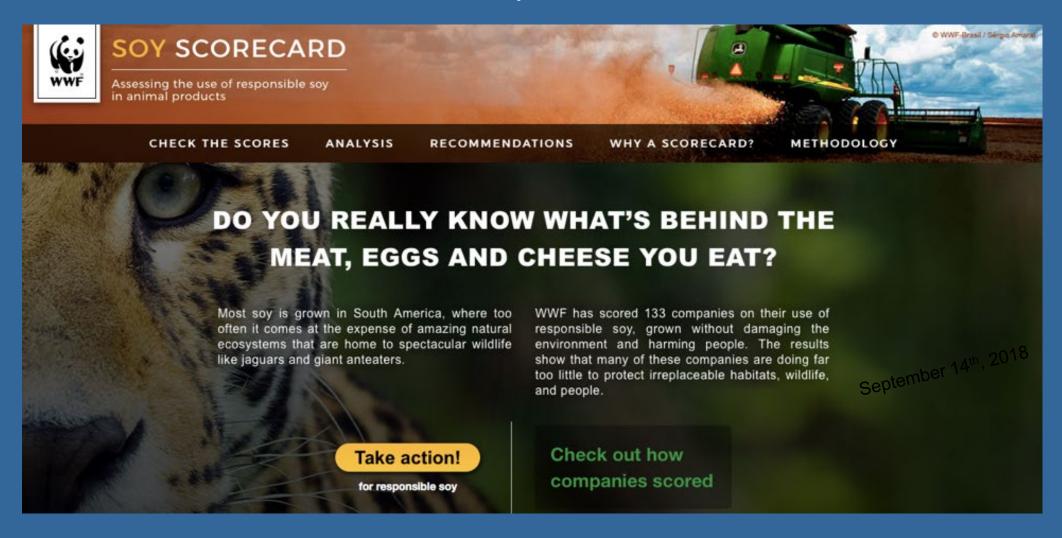


Transparency and Traceability
Through the Supply Chain Key
Reflecting Consumer Concerns
About Food Integrity in Countries
Right Across the World.

This is Great News for Raw Material Suppliers Around the World who have Production Bases and Supply Chains Of Impeccable Integrity.

Transparency & Traceability Should Be UK Farming's Sweet Spot!

Global Brands Pushed to Implement "One Size Fits All" Food Industry Social Policies





Social Pressures Dictating Choice Remind Me Again What We **Can't** Eat?:

- Anything with palm oil as an ingredient
- Chicken that's been fed soy from Brazil
- Shrimps caught by slave labour in Asia
- Beef that has destroyed the Amazon
- Anything with GMOs
- Anything in a non-recyclable pack
- etc.

Any Issues for Horticultural Produce:

- Child labour
- Environment (e.g. tunnels, water usage, air freight
- and more!







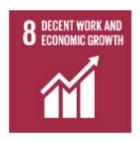
































A Brief Look at Fastest Growing Routes to the Consumer



Food-to-Go is a Huge Market in the UK (£25+ Bn.) Supermarkets are Important but Tertiary Players



Starbucks to Double Food Sales Globally by 2020





"I'll See You at Starbucks for Breakfast/Lunch/Snack"

Starbucks launches Uber Eats delivery in 100 Florida stores

Danone VC Arm Buys into Farmer's Fridge Franchise Vending Business in USA









amazon go goes smaller



December 13th, 2018



Dr. Food @ProfDavidHughes

Amazon Go mini convenience store being trialled in USA (42 sq.m. 1/4 size of Tesco Express). Pop stuff into basket & pay automatically on exit with Amazon App. Products? NO ingredients just breakfast/lunch/dinner/snacks. This format will fit nicely into any apartment/office block.

How Do You Communicate Value for Money?

Two Coffees £5: Routine <u>Daily</u> Purchase. "I'd Buy More Fruit & Veg. but it's a Little Bit Expensive"!



Many City Workers Spend 3 Times More on Coffee Purchases than on Fruit & Vegetables





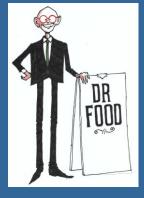
Av. Weekly Household Spend on Fruit & Vegetables £8.00*

Some Concluding Comments

- It's tough in the food business and not just for growers! Do you have a defensible point of difference (e.g. IP/patent, brand, technical expertise)
- Global food market growing and, importantly, so is our domestic market.
 Best opportunities are closest to home and with our neighbours
- In export markets, think mega-cities not so much countries!
- Towns/cities will seek greater self-sufficiency in energy, water, food, etc.
 Look for more urban and peri-urban agriculture opportunities
- Protein canopy is extending bringing huge opportunities for plants (e.g. pulses). Then, there's cannabis, hemp and more
- Global consumer trends accelerating and converging driven by younger consumers via social media
- Is my product convenient to buy, prepare, consume and dispose?

Some Concluding Comments

- Health hugely important to consumers but more than family health the environment, the farmers, animals, local economy and community,
- "Green Bar" rising inexorably not so much a premium for getting over the bar, more a discount for being under the bar
- Don't assume "We're Better than Them" (cleaner, greener). We're NOT!
- Traditional supermarket margins will continue to be under extreme pressure with consequential implications for suppliers!
- Are you exploiting new, emerging routes to the consumer and the fastest growing channels (e.g. food-to-go, direct-to-consumer)
- Are you willing, do you have the skills/access to capital/intestinal fortitude to be in the fresh, lightly processed food & drink business?



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