1 Ensure you are using Google Chrome NOT Google.

You will then go through the process of Clearing Cookies on Chrome:

2 Press F12 key on the top of the keyboard which will open a technical screen which has tabs across the top (or click the 3 vertical dots on the top right hand corner) – You need to ensure the tab that you are on is on "Application" as shown (this may appear at the bottom OR right of your screen):



Welcome to AHDB Cache 🕨 🗐 Cache Storage E Application Cache The Agriculture & Horticultur **Development Boar** Frames Cookies ▶ 🗖 top Sources Network Performance Application Security Elements Console pplication 📔 Manifest Service Worker Clear storage torage đ Local Storage El Session Storage IndexedDB Θ Web SOL Cookies nsole What's New X hts from the Chrome 70 update ache Cache Storage pressions in the Console R D Elements Network Performance >>> 🛕 2 Console Sources E Application Cache ssions to the top of the Console to monitor their val Gmail Images <!doctype html> Memory ght DOM nodes during Eager Evaluation expression that evaluates to a node to highlight th the viewport. <html lang="en-GB"> Console What's New ≯ Application <head>...</head)</p> mplete Conditional Breakpoint Highlights from the Chrome 71 upda ▼<body cl efault-theme des-mat" style="background: rgb(25 Security iv id="custom-bg" style="opacity: 0;"></div> If you cannot see Audits <div id="prpd"></div> <div class id="mngb">...</div> 'Application' please click <div id="TZA4S">...</div) on the double arrow and script nonce="MG+gGf2mqUhQyN14HUS how the double arrow and style="display:none">...</br/> <script nonce="MG+gGf2mq0hQyNT4HOsxoQ==">...</script> \div style="display:none">...</div> select 'Application' <div id="most-visited-title" style="display:none">Most visited</div> <script src="/xis/ /is/k=xis.ntp.en.kfDEU4KF-TE.0/m=sx.isa.ntp.d.csi/</pre>

3To the left you will see an option for cookies, click onto cookies and your previous sites will be displayed BELOW



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You then need to **right** click on the refresh arrow on the top left (Curly arrow)

5





Select 'Empty Cache and Hard Reload'



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FARMBENCH

nce with our Cookie Policy. Declining will block all first party cookies other than functional, anonymous, strictly necessary cookies

Helpline: 02475189300 AHDE

Finally, please ensure you then click 'Allow' on the cookie bar – (if you cant see these options you may have to click onto "Show Cookie Settings") then click onto the blue "Allow" - You should now be able to proceed to sign in or register – should you still struggle please call the helpline 02475 189 300